

00:10:45 Little Athletics Victoria: Please note this session is being recorded, if you do not wish to be recorded, I would encourage you to please turn your camera off

Please keep your microphone on mute, unless requested to unmute – this will reduce feedback noise in the group.

If you have a question or wish to provide feedback about the session there is a chat icon on the bottom of your screen, please write it in the Group Chat and I will work through the list of questions – it may be encouraged to include your Centre name at the start of the question so we can identify where you are from.

If your question is too long to type, please raise your hand and we will then instruct you to un-mute your microphone.

Given the short timeframe of the Q & A - If we do not reach your question we can follow up via email – a full transcript of the questions & responses will be made will be available permanently.

00:11:01 Little Athletics Victoria: In addition to the presentation which will be available in OurCentre - You will find on the resource page for this presentation there are series of screen shot videos to help take you through the steps to better understand different topics available in the session.

We do encourage you to review these at your own speed and otherwise visit the help resource with timing solutions

Timing Solutions also offers webinar sessions these are conducted on Tuesday evenings via a sign up – <https://timingsolutions.com.au/webinar-signup>

Additional help can be found at:

support.timingsolutions.com.au/ Or email - support@timingsolutions.com.au

00:20:33 Ashley Williamstown: Hi Nick, Is there any product development around removing dependencies on gates for each lane. This the Achilles heal for timing solutions, gates dropping out, not recording times, very sensitive to weather.

00:21:39 Katy Smith Waverley: At the start line, how do you input athletes into racehq for a race? Type in number or scan barcodes?

00:25:28 Fiona Vanotti: we thought we had issues with wind but found that it was an issue with battery. Full charge no further issues.

00:30:57 Katy Smith Waverley: Further question, as we are not using Timing solution gates as yet. So do other centres input their athletes at the start of the race rather than scanning them in at the finish of the race?

00:33:23 Ashley Williamstown: End of the race, for Williamstown

00:33:26 Elizabeth: we scan at the finish line

00:33:45 Katy Smith Waverley: Thanks for the answers

00:33:48 Fiona Vanotti: finish line for melton city

00:33:55 Tony Newstead - Whittlesea City 112: whittlesea city scan at finish line

00:34:10 Elizabeth: we started inputting at the start however we found it worked better at the finish line

00:34:38 Ashley Williamstown: Internet access is the main issue.

00:35:05 Tony Newstead - Whittlesea City 112: whittlesea city tried start line but mobile phones battery would die then delay program

00:35:54 Ashley Williamstown: My be shorten the program to make battery last.

00:38:59 Fiona Vanotti: we got a grant and purchased a couple of tablets last season. We only trialled last season but looking to input into this season as a permanent feature. But we need to have confident parents who will use it.

00:50:03 Katy Smith Waverley: Thanks everyone

00:50:15 Ashley Williamstown: good night, thanks Nick

00:50:18 Fiona Vanotti: Thank you.

00:50:27 Timing Solutions: Thanks Guys

00:50:47 Tony Newstead - Whittlesea City 112: thank you Nick & Kim

00:53:11 Little Athletics Victoria: speaker reception - interference - proposed solution to raise speakers

00:54:45 Timing Solutions: Hi guys, to answer Tony in text form re speakers and static - the speakers wifi antenna can be raised to help improved the range and strength of the sound etc. remove the antenna and add an extension cable to the speaker and the antenna on the other end.