

New To Sports TG?

Back to Basics

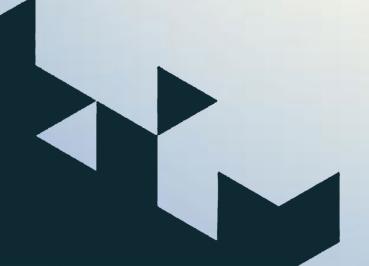
De-mystifying Little Athletics Victoria's member database / competition entry portal program

Presented by Kim John



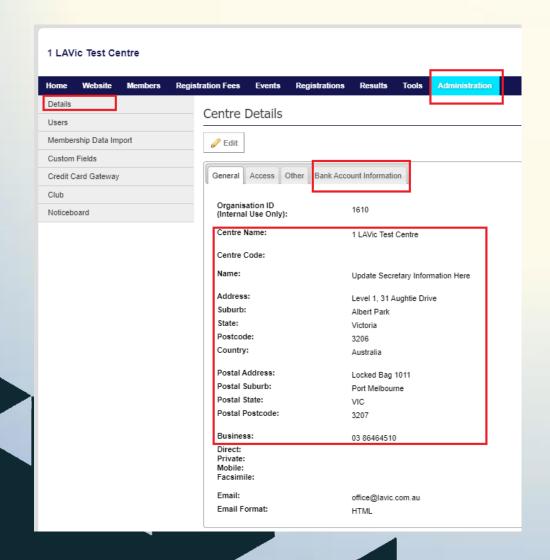


- Account / User details Who should have access?
- Bank account info make sure it is up to date!
- Custom fields what types exist? Required?
- Centres with clubs shortcuts to access





Account information



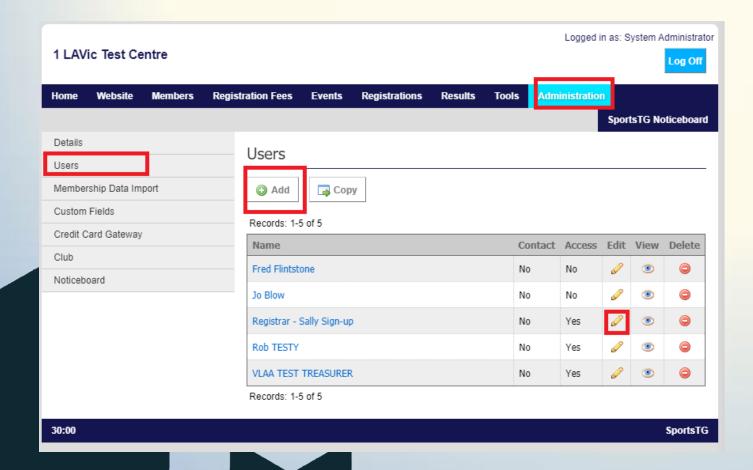


Centre / Club details

How do I find it? What needs updating?

- Secretary contacts
- Banking details
- How to update banking details
- Centre / Club (if applicable)

User Accounts





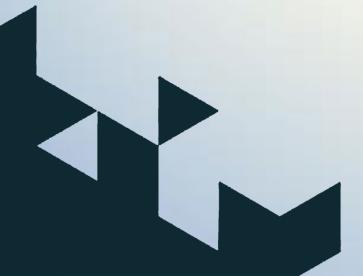
- How do I find it?
- Who requires access?
- Removing profiles
- Editing / Adding a profile (next slide)

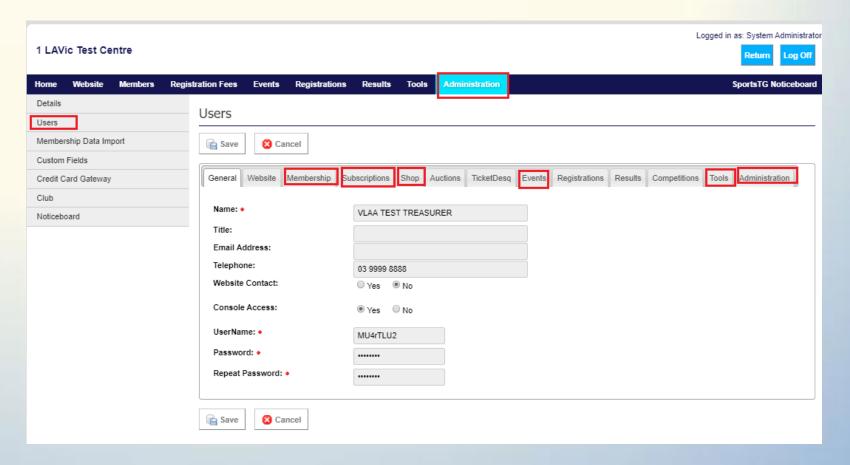


Understanding user profiles

Little Athletics Victoria

- How to add / update
- Customising what is applicable?
- Restricting access





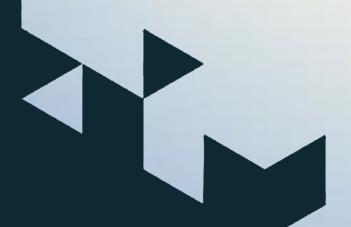


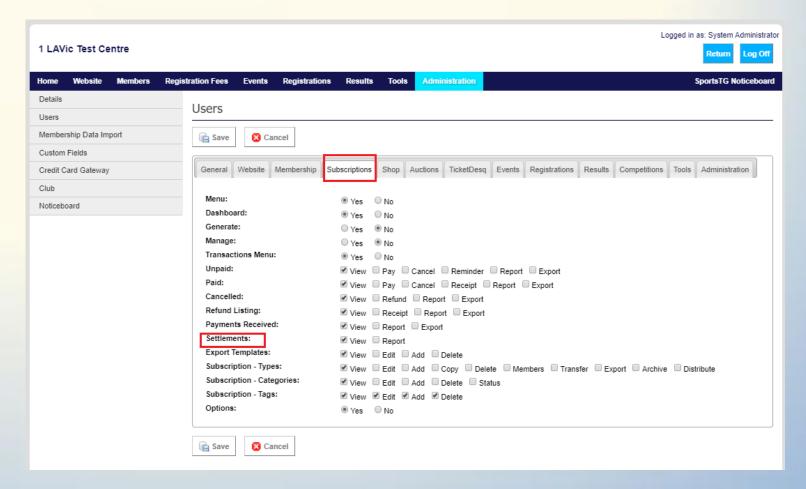
Customising / Adding a profile



How to customise what can be accessed:

- Membership Members
- Subscriptions Transactions
- Tools document/image library, email templates / secondary
 database creation

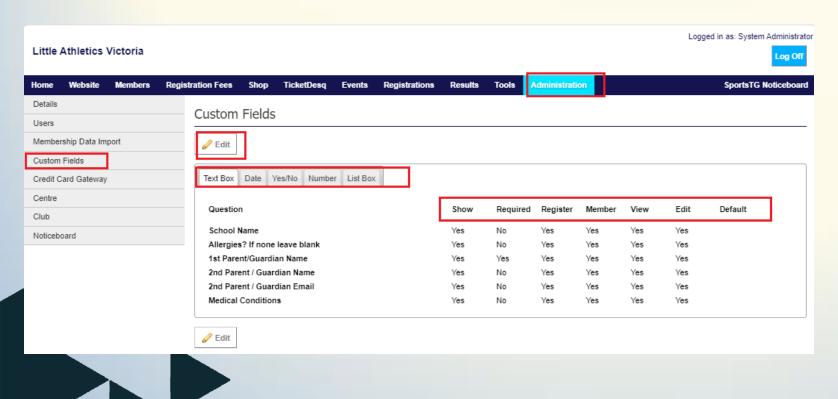






Custom Fields





Each organisation has the following options available to them:

- 6 Text Box Fields,
- 4 Date Fields,
- 4 Yes/No Fields,
- 2 Number Fields
- 4 List Box Fields.

These Fields will display in that order on the Registration Form



Club Access / Shortcut – Centres with clubs



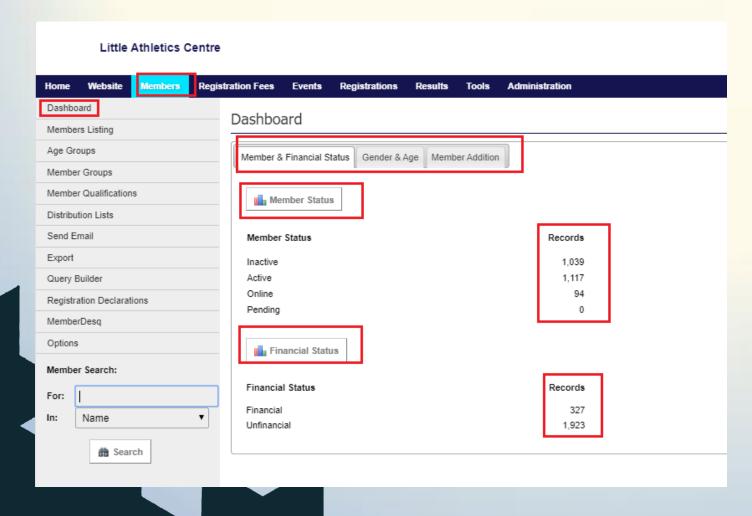
Werrib	ee Little	Athletics C	entre]										Logged in	as: System Return	
Home	Website	Members	Regist	ration Fees	Events	Registrations	Results	Tools	Administ	ration					SportsTG I	Noticeboa
Details				Club Lis	tina											
Users				CIGD LIS	ung											
Members	ship Data Im	port		All Records	ABCD	EFGHIJKLM	NOPQR	STUVW	XYZ							
Custom	Fields									Search For	werribee		In:	Name		▼ mi
Credit C	ard Gateway	'		Records: 1-5	5 of 5											
Club				Name					(Code	Username	Edit	View	Email	Status	Login
Listing Groups	_			Cougars - V	Verribee LAC	:				72C		0	•	M	4	<i>a</i>
Send E				Dragons - V	Verribee LAG					72D		Ø	•	⋈	~	æ
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				Scorpions (White) - We	rribee LAC				72S		Ø	•	⋈	×	æ
				Wildcats - V	Verribee LAG	3				72W		Ø	•	⋈	~	<i></i>
				Records: 1-5	5 of 5						:	:	:	:	:	

Login shortcuts are available to Centres with Clubs they can be managed without logging in with full credentials to each club, from the base login page.

https://console.sportstg.com/



Understanding the dashboard





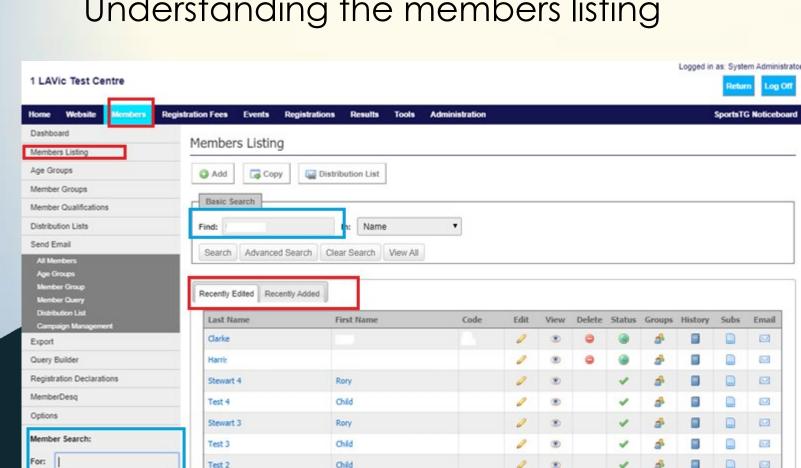
The members dashboard provides an overview of members in your system.



Name

MEMBERS LISTING

Understanding the members listing



Child

Lily

Jiahal

Test Potter

McKenzie



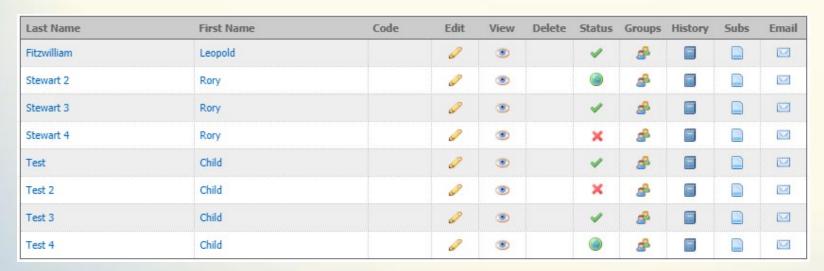
The members listing provides an overview of members recently edited or added in your system.

Completed from this page can be:

- Regular search (either blue search box)
- Advanced searches
- Alphabetical default search (keeping search boxes empty & selecting search)



Understanding member status'





Little Athletics Victoria uses 3 types of member status'

Active – green tick – members deemed actively involved in the organisation

Inactive – red cross – no longer active in organisation

Online – light green world – these are a new member or someone who needs to provide proof of birth so they can be activated *





Activating Online Members

Records with the 'online' status can be identified by the "light green circle" in the Status column of your members listing.

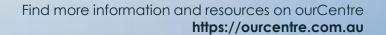
To activate an online member **2 Steps** must be completed:

Step 1

Update their profile using the edit option > and complete the answer to the Association Custom Field – (Office Use) Has proof of age been sighted? YES > then save.

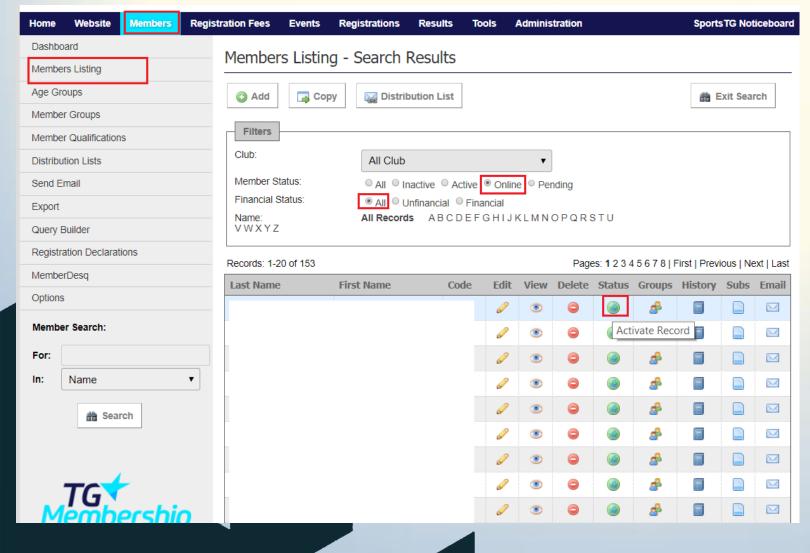


Dah ad Maran		
School Name:	Melbourne Primary	
Allergies? If none leave blank:		
1st Parent/Guardian Name: *	John Jones	
2nd Parent / Guardian Name:	Mary Jones	
2nd Parent / Guardian Email:	mary@jones.com.au	
Medical Conditions:		
Permission to seek medical treatment if required? *	● Yes ○ No	
Do you have ambulance cover? *	● Yes ○ No	
ls the athlete Aboriginal/Torres Strait Islander? *	● Yes ○ No	
Where did you find out about Little Athletics? *	LAVic promotional flyer ▼	
(Office Use) Has proof of age been sighted? *	Yes ▼	
Any permanent impairment (disability)? *	Please Select Unchanged	
Was the athlete born in Australia? *	Yes No	





Activating Online Members





Records with the 'online' status can be identified by the "light green circle" in the Status column of your members listing.

To activate an online member 2 Steps must be completed:

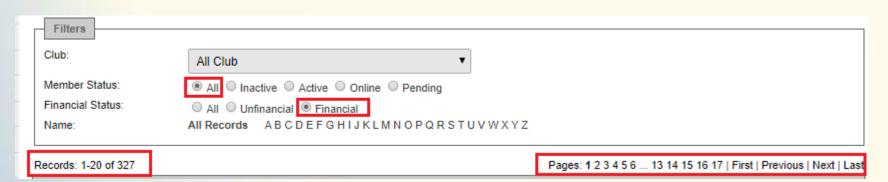
Step 2

- Update their status from online to active
 - 2. Hover your mouse over the relevant member's online status and then click (left mouse click) the green circle to activate the profile. They will disappear from this list and now appear active.

Find more information and resources on ourCentre https://ourcentre.com.au



Understanding member filters



- Filters control how we view our member database
- The default is generally All / Financial.
- Make sure filter selections are correct when searching for a member
- Either search bar can be used to search for a member:
- Searches can include: Surname, Address, Email Address, Membership Number





Further reading - information



To better understand the members listing please visit our Centre:

- https://ourcentre.com.au/ for short videos that explain:
- How to view a members registration history
- Link siblings
- Check / update contact information
- Update their personal details
- Create email lists based on a query
- Create a distribution list
- Email an individual member / group of members or your entire financial list
- Further in-depth training is available via webinars / one on sessions

Please contact kim.john@lavic.com.au for more info

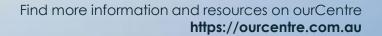
Or use the help option at the bottom of your console page: https://sportstg-help.knowledgeowl.com/help/

* You have to be logged into SportsTG to access the above link ©





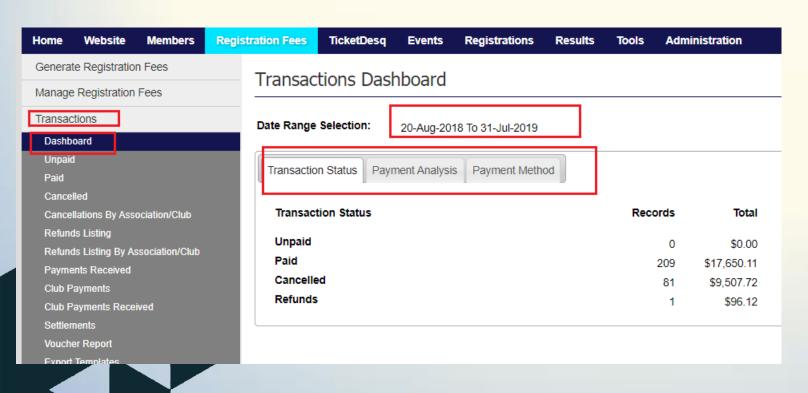
- Transactions Dashboard
- Registration Fee Template
- Registration Types
- Invoice / Receipt details
- Paid / Unpaid listings
- Settlement reports







Transactions Dashboard



The dashboard will default to the **Transaction Status** tab.

- The Transaction Status tab provides an overview of the total number of transactions
- The Payment Analysis tab. The analysis tab will show you how many payments have been made to your organisation.
- The Payment Method tab will show the breakdown of transactions by the method of payment noted in the system.



REGISTRATION FEE TEMPLATE

Completing / due date

Registration fee templates are available with affiliation material or via:

https://ourcentre.com.au/centre-affiliation/

Templates calculate the total of all fees combined.

Fee templates form part of Section 1 of affiliation, the fee template is due prior to **August 9**th.



LAVIC CEITTE NEGI	3ti utioii i	cc Juiii	illuly 2	.013/202	20
Please complete and return to Please save this form in the followin				_	
	kim.john@lavi	c.com.au			
COMPLETE THIS FORM ONLY IF YOUR O ie. complete only if the Cent					
Please complete the below summary. Re	gistration fees w	ill then he	uhmitted	into SportsTi	3 on your behalf
additional fee types may be added to ac	_				
**	quire to be mad				,
	e please contact			.0	
Centre Name:	•	Centre	2 No		
Info / Rego Day 1	2	Dat	<u>e 3</u>		
* Only complete the # of Info /Rego date	s required	Summer S	tart Date		
Date format for the above is dd/					
Registrar Name					
Registrar Daytime Contact(s)					
Registrar Email address					
Age Group Registration Option	ns - Please note	all single ag	e groups n	nust be comp	leted
Once a Centre (and Club if a			-		
Please note the LAVic Component below					-
have their administration fee 4% of the					
		•			
Registration Fee Type	LAVic	Centre	Club/s	Total	Office Use
Under 06 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 07 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 08 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 09 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 10 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 11 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 12 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 13 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 14 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 15 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Under 16 Full Registration 2019/2020	\$ 82.00	\$90.00		\$ 172.00	\$ 168.85
Family Registration Options - Please or	nly complete the	below if yo	ou make av	ailable fami	y registrations
Once a Centre (and Club if a	plicable) value	is added the	total will	calculate for	you
Family (2 Children) 2019/2020	\$ 164.00	\$ 170.00		\$ 334.00	\$ 327.69
Family (3 Children) 2019/2020	\$ 246.00	\$ 240.00		\$ 486.00	\$ 476.54
Family (4 Children) 2019/2020	\$ 328.00	\$ 300.00		\$ 628.00	\$ 615.38
Family (5 Children) 2019/2020	\$ 410.00	\$ 350.00		\$ 760.00	\$ 744.23
* Should your family options need	to exceed a fan	ily of 5 plea	se email k	tim.john@lav	ric.com.au

I AVic Centre Pegistration Fee Summary 2010/2020



- Centres with Clubs that have a different total value will have a separate template to complete.
- Early bird / Post Christmas fee can be accommodated
- Fee templates must be completed on the 19/20 Fee template

Find more information and resources on ourCentre https://ourcentre.com.au





Registration Types – Important Info

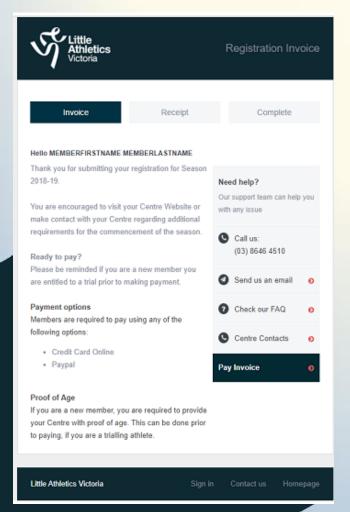
- Registration fees are updated in the system by LAVic
- Early Bird / Standard or post Xmas / New Year are also updated by LAVic (if applicable)
- Registration fees will only be available online (live) once all sections of Affiliation are completed
- The office will send out renewal emails to 18/19 members once your registrations are live
- Registrations will be available from August 20th for Centres who have completed Affiliation.
- New members should not pay until they have completed their trial athletes are entitled to 1-2
 weeks free trial on submitting their application they will receive a login which they use to return to
 pay off their invoice.







Invoice / Receipt details

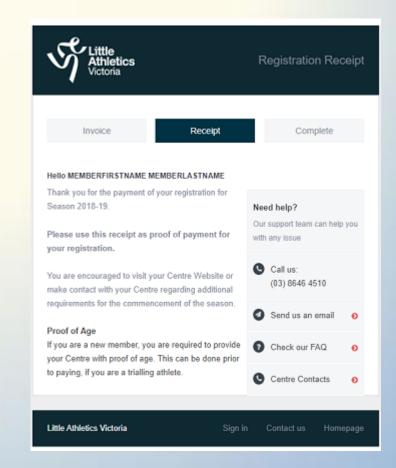


Invoice / Receipt details are added on you behalf – these are generic across the state.

Items you may consider adding:
Links to shop purchases
Links to duty roster
Calendar link for season
Social Media link
Links to season start FAQ's applicable to
your Centre

If you have information you wish to have added to your invoice or receipt this should be submitted to Kim John prior to registrations opening;

Kim.john@lavic.com.au



Find more information and resources on ourCentre https://ourcentre.com.au

REGISTRATION READY RECKONER



Age identifier for Athletes

A copy of the Ready Reckoner is available in your registration kit and via ourCentre for downloading

https://ourcentre.com.au/centre-affiliation/

All new athletes must have proof of birth sighted in order to have their registration activated.

Athletes:

- Who turn 5 before December 31st can commence at the start of the 19/20 track season.
- Who turn 5 after Jan 1, 2020 <u>must</u> wait for their 5th birthday in order to register and compete.
- Born before Jan 1 2004 <u>cannot</u> participate at Little Athletics events.



Registrar's Ready Reckoner 2019/2020

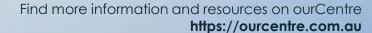
Age Group is by Month and Year of Birth

*Athletes turning 5 after Jan 1 (2015) must wait until they have turned 5 before registering (these new Under 6 athletes will repeat U6 in the next calendar season – 20/21)

	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	2015
JANUARY	U16	U15	U14	U13	U12	U11	U10	U9	U8	U7	U6	U6
FEBRUARY	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
MARCH	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
APRIL	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
MAY	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
JUNE	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
JULY	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	U6
AUGUST	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	
SEPTEMBER	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	
OCTOBER	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	
NOVEMBER	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	
DECEMBER	U16	U15	U14	U13	U12	Ull	U10	U9	U8	U7	U6	

Proof of birth must be provided for all new registrations or upon request from the Centre where it hasn't been marked as sited prior.

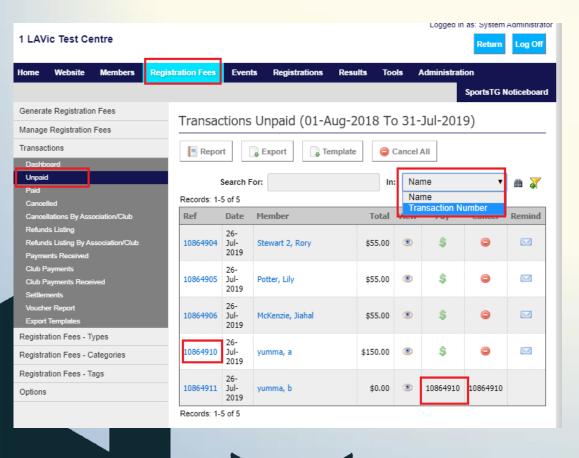
Under 6 athletes shown in red cannot register until they have turned 5 years of age







Unpaid Listing



- Unpaid members can be accessed from the Registrations Fees > Transactions > Unpaid tab
- Each member will have a separate transaction number even if in a family
- You can search for a member by either name or transaction number
- Columns can be sorted
- You can pay off a transaction by clicking on the \$ symbol – payments can only be made by credit card (offline credit card button)
- Under no circumstances should cash or cheque payments be processed through the system.



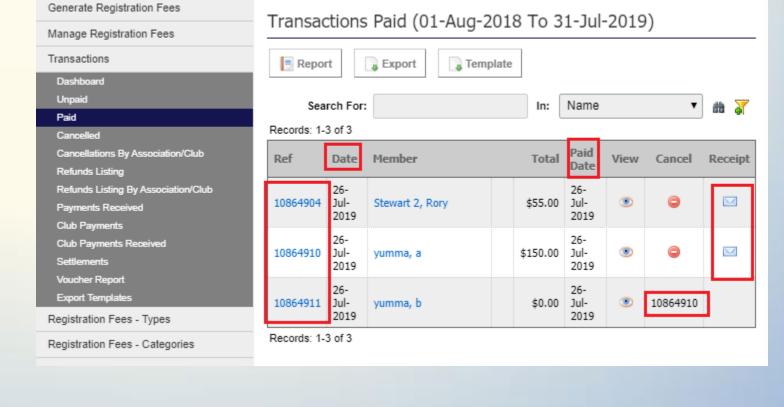
Member:	Rory Stewart 2
Title:	Under 06 Cross Country Registration 2019
Details:	Born between 1 January 2013 and 31 December 2013 or have turned 5 years of age after 1 January 2019 & prior to registering. Registration provides the ability to compete in the winter season. If registering for the first time, proof of birth must be sighted at your Centre to accept your registration. This registration is scheduled to expire on the 31st August 2019
Fotal:	\$55.00
Payment Method:	Cash ▼
Payment Reference:	





Paid Listing

- Paid members can be accessed from the Registrations Fees > Transactions > Paid tab
- Each member's reference still remains families have links
- You can still search for a member by either name or transaction number
- Columns can be sorted 2 dates 1 for transaction – 1 for paid
- Records can be reported on payments can be filtered by date (using yellow funnel)
- Do not cancel a paid transaction without contacting the office
 Refunds should not be processed.









Settlement Reports

- Can be accessed Registration Fees > Transactions > Settlements
- Advantageous for Treasurers to match up with bank deposits
- Reported on Centre / Club weekly transactions totals (Fri– Fri)
- Available the following Wed / Thur
- Once the settlement report appears in the console the funds are already deposited in the nominated account
- A PDF report is available to print or save (for emailing)
- A report is produced for each entity

Settlement P	ttlement Period - 12 October 2018								
Reference	Payment Date	Member	Receipt	Amount	GST	Fee	Charge	Tot	
10634711	06-Oct-2018		p1t06ghq	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10670350	06-Oct-2018		9rrxmmxj	\$190.00	\$0.00	\$0.00	\$7.60	\$182.	
10670536	06-Oct-2018		291svedm	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10635971	06-Oct-2018		7st44e3w	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10634770	07-Oct-2018		0803g3vq	\$190.00	\$0.00	\$0.00	\$7.60	\$182	
10634785	08-Oct-2018		950chgab	\$105.00	\$0.00	\$0.00	\$4.20	\$100	
10674121	08-Oct-2018		8686yxp2	\$285.00	\$0.00	\$0.00	\$11.40	\$273.	
10675341	09-Oct-2018		dh4fs6w3	\$190.00	\$0.00	\$0.00	\$7.60	\$182	
10659779	09-Oct-2018		pht5frcn	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10630361	09-Oct-2018		6scwm22g	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10581055	10-Oct-2018		5vhz8nke	\$105.00	\$0.00	\$0.00	\$4.20	\$100	
10669739	10-Oct-2018		jmvep8qa	\$190.00	\$0.00	\$0.00	\$7.60	\$182.	
10579649	10-Oct-2018		20c9z1ww	\$285.00	\$0.00	\$0.00	\$11.40	\$273.	
10679577	11-Oct-2018		g20vppf7	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10634343	12-Oct-2018		6ye58ypv	\$105.00	\$0.00	\$0.00	\$4.20	\$100.	
10634464	12-Oct-2018		rq0wyx71	\$190.00	\$0.00	\$0.00	\$7.60	\$182.	
10682318	12-Oct-2018		ea9kbvnz	\$190.00	\$0.00	\$0.00	\$7.60	\$182.	
10628584	12-Oct-2018		6ng1fg8w	\$190.00	\$0.00	\$0.00	\$7.60	\$182	
		_		\$2,845.00	\$0.00	\$0.00	\$113.80	\$2,731.	



EVENT REGISTRATIONS



The events portion of the system enable you to create custom forms for:

- Open Days,
- Championship days
- Training days
- Coaching Courses
- Registrations days for Come and Try's

And much more!

Anything you would normally use a form for can be interpreted into a paperless online application saving time and resources.



For further assistance contact Kim John kim.john@lavic.com.au

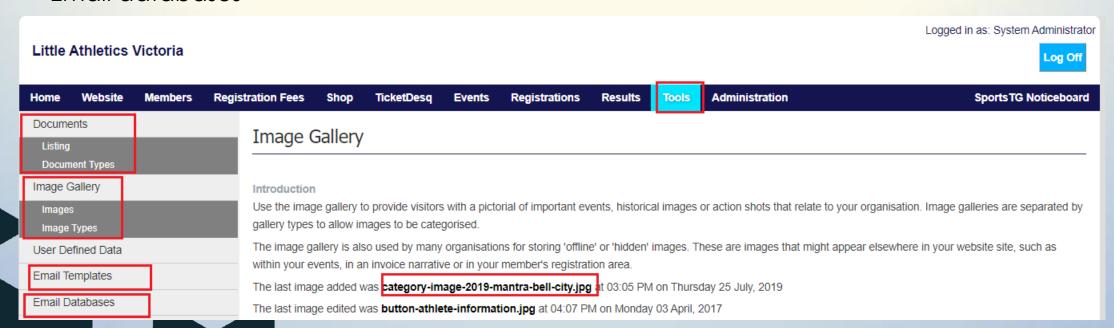


TOOLS



The tools menu includes the following resources including:

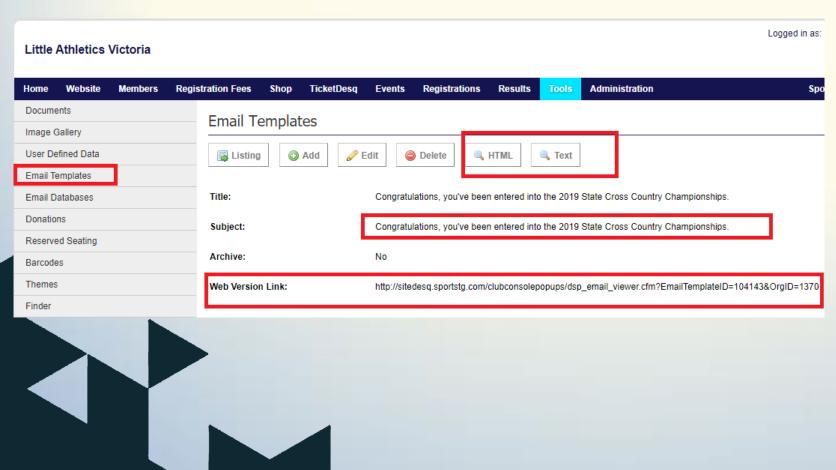
- Documents
- Images
- Email templates
- Email databases

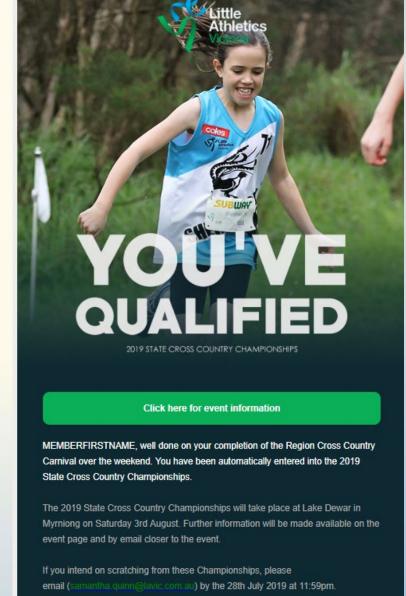




TOOLS

EMAIL TEMPLATES - Quick view









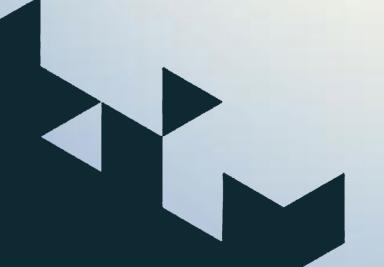
Help needed?

Console access - https://console.sportstg.com/
Help - https://sportstg-help.knowledgeowl.com * Classic System Ourcentre - https://ourcentre.com.au/





Questions?



Presented by Kim John