

Maximising Parent Resources

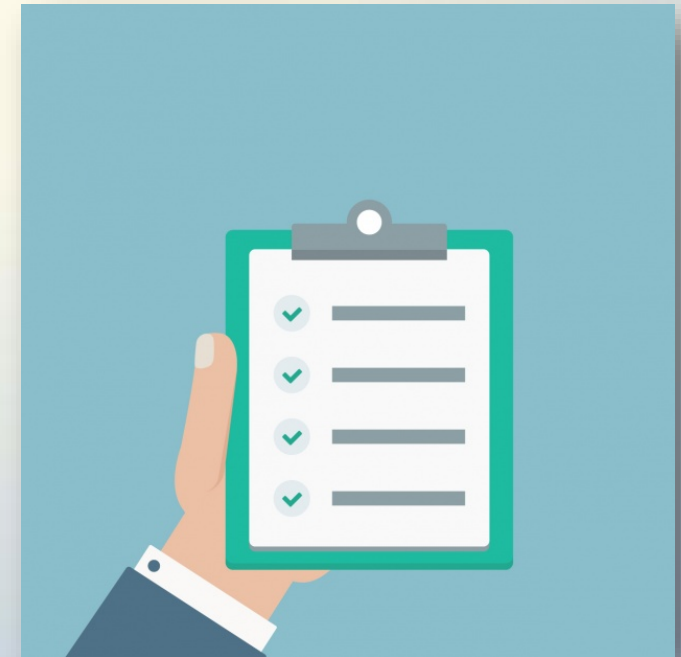
Presented by Kim John & Taylah Perry

**Identifying how and where to set up
parent duty rosters/nominations to
fast track your Centre program.**



How do different Centres manage and engage parent helpers?

- Online forms
- Sports TG event registrations
- Mail chimp
- On the day call up
- Facebook posts
- Something else

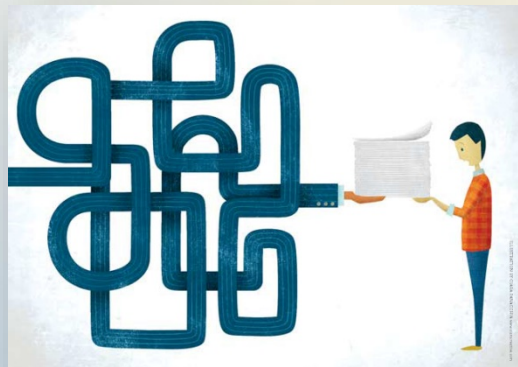


What is the complexity of your duties?

- How many duties need to be filled?
- Is there a ratio on duties depending on children per family?
- How many duties per season?
- What are the implications for not fulfilling a duty?

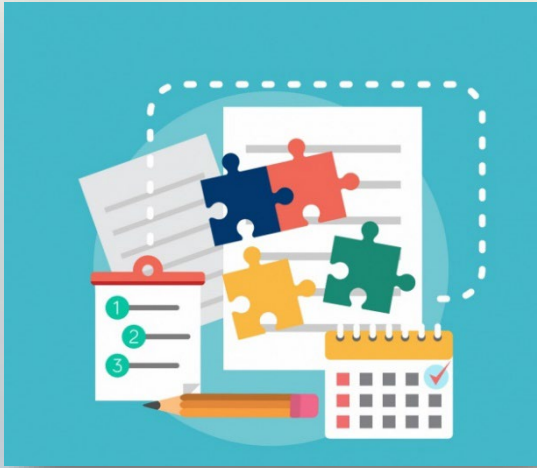


How can the process be simplified and streamlined across Centres?



- Don't leave the call for help to late
- Set up duty nominations prior to the event
- Speak to the office about setting up duty nominations in your registrations portal
- Have families nominate preferred dates and allocate their duty later
- Collect the required information to keep in contact, i.e. child they're associated too and the correct email address
- Have custom fields added to the registration portal to collect their information and nominations

Group Workshop:



- Break into groups
 - Group with Centres other than your own
 - 15 minutes to discuss what your Centre does to fulfil parent duties
 - Brief summary from each group to share thoughts, ideas and possible solutions.
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- What does your Centre do?
 - What does and doesn't work for your Centre?
 - Can your Centre improve how they allocate duties?
 - Do you think parents would be more accountable if they had selected the duty/date to help in advance?
 - What are the consequences for unfulfilled duties at your Centre?

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Workshop Outcomes:

- Online roster sign ups, on the day duties, Age Group Coordinators to delegate duties
- Allocating duties – Clubs allocate, allocate in advance, families to select duty date during registration – their responsibility to cover or change.
- Building parent confidence/training – Pair new parents with regular helpers to teach the duty, have age group managers trained in specific duties, each committee member is stationed at an event to train new parents.
- Recognition & incentives to encourage parent help – canteen vouchers, free coffee, local sponsor vouchers, end of season awards
- Consequences – No trophy, no participation in Championship day