

#### Fundamental Marketing For Your Centre

Lachlan Rayner

### **Association Marketing**

#### **Main Activities**

- ✓ Village Cinemas Advertising
- ✓ Metro Trains

#### **Support Activities**

- ✓ Social Media
- ✓ Engagement Videos
- ✓ Media Stable
- ✓ Foreign Language Social Media

#### **Additional Activities**

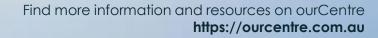
- ✓ Little Athletics Program in Schools (LAPS) Funding
- ✓ Registration Packs (SUBWAY)
- ✓ EDMs, Social Media, Livestreaming, Merchandise etc.



### **Top 15 Centre Marketing Activities**



- 33 Centres achieved a larger membership base in 2018-19 then the previous year. Chelsea, Caulfield, Brighton, Seymour, Lavington/Jindera, Kyneton, Echuca/Moama, Benalla, Albury, Kilmore & District, Hume, Warragul, Sale, Orbost, Cranbourne, Corner Inlet, Berwick, Collingwood, Woodend, Gisborne, Altona, Warrnambool, Swan Hill, Portland, Kerang, Horsham, Edenhope, Colac, Westernport, Springvale, Seaford, Oakleigh, Dandenong.
- These Centres provided us with their marketing activities
- We compiled them in a list and ranked them

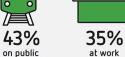


### #15 – Instagram Page

- Kids 13+
- Highly engaging platform
- High quality images

Where people check social media...

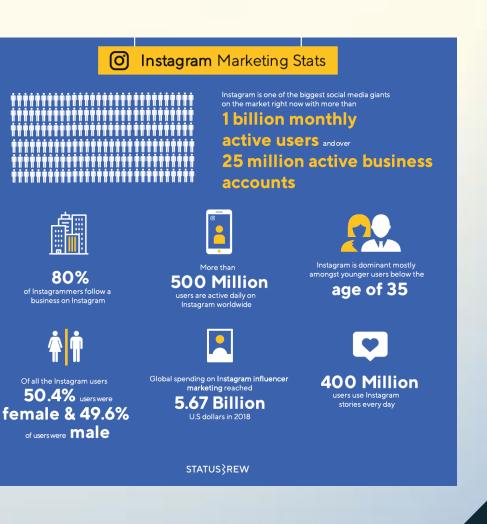






transport





Find more information and resources on ourCentre https://ourcentre.com.au

27%



### #14 – Community Notice Boards

- Platform to share information.
- Local area marketing.
- High volume of foot traffic.
- Make your flyer stand out from the rest.
- Online community notice boards (Facebook Group).





Find more information and resources on ourCentre https://ourcentre.com.au

33%

### #13 – Other Sporting Clubs

- Promote through other sports the may not operate during the Summer months.
- Committee members that also sit on others sports committees.
- Kids enjoy playing sports with their friends.







### #12 – Flyer Drop

- Able to specifically target ٠ people within your local community.
- Low cost promotion, that you ٠ can do yourself.
- Little Athletics Victoria has A5 • flyers for Centres to use if you don't have your own (Artwork & Physical).



https://ourcentre.com.au/centre-resource-quide/centre-management/communications-andmarketing/association-marketing/media-kits/





### #11 – Sign Posted on Clubrooms



- Capture people that visit your Centre when Little Athletics events aren't on.
- **Details:** Full Centre name; key contacts; key dates; Centre website; open hours; training times etc.





#### #10 – Real Estate Board

- Low cost.
- LAVic has artwork if you can't create your own.
- Ability to place in high vehicle traffic areas.
- Tell people where you are and what you do.





47%

#### **Special Mentions**

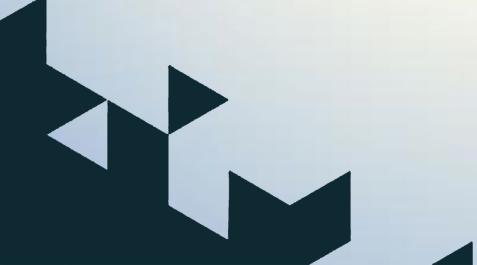


31<sup>st</sup> – Email Auto-Response with key information

- 30<sup>th</sup> Centre Player Sponsors
- 29<sup>th</sup> Sponsor Promotion
- 28<sup>th</sup> Local Show Stall

**SUBWAY** Restaurant

27<sup>th</sup> – Electronic Board on main road 26<sup>th</sup> – Promotion through your local



SMDLAC - thanks for your inquiry. Re: 2017 Relaython Round: Are you ready?

S SMDLAC Secretary <smdlac@gmail.com> To Lachlan Rayner

Thank you for contacting the South Melb Districts Little Athletics Centre. Please note we are a volunteer run club.

This email is regularly checked and we will endeavour to respond within 3 working days.

Season 2016/17 will commence on Sunday 2nd October and runs through terms 4 and 1. Registrations now open via the following link: http://www.lavic.com.au/Join

Our competition day is usually **Sunday morning** from 9-1130am at Lakeside Stadium in Albert Park, with some sessions held at Newport Athletics Track in Wil be a couple of Wednesday twilight meets this season.

Our usual training evening is Wednesday and is open to all financial members from U9-U16 age groups. 530-6pm - Throws coaching 6-645 - Running or Hurdles coaching 645-730pm - Jumps coaching

IF you wish to Come and Try on the first day, you still need to register online but do not pay when asked to do so. This ensures you are covered by insurance and a named drink bottle. Please visit the club tent on arrival.

Age group can be calculated by your age on September 30th. For example, if you are aged 6 on Sept 30th 2016 then you are in U 7 for the 2016/17 season. If as you were aged 6 on 30th Sept 2016.

We MUST sight evidence of Date of Birth for ALL new members. You will not be active in the results recording until sighted. Either Email a copy in advance (

Cost for this season: After Oct 7th, \$150 U 6-8 and \$190 U9 and older. Competition tops are additional at \$40 each and can be ordered online once you are a

Our website is www.smdlac.org.au and contains most general information including our season handbook, the Season Calendar and Weekly event schedules.

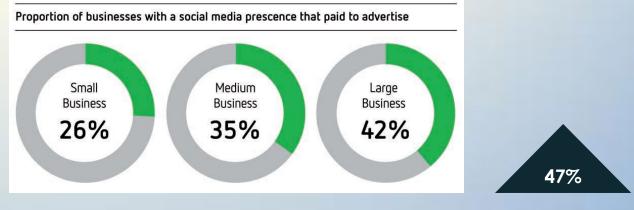
In fun and fitness,

South Melbourne Districts Little Athletics Centre Committee

### **#9 – Social Media Advertising**

- Go to where your 'customers' are. (they're on Facebook!)
- Specifically target people based on key characteristics: age, gender, whether they have kids etc.
- Target your local area using a radius of your venue.







### **#8 – Local Newspaper Article**

- Star Weekly and Leader Community News.
- Looking for stories.
- We have a media release template on ourCentre.
- Research journalists that report on local sports. Reach out? Email, Twitter etc.







#### **#7 – Previous Season Members**

- We roughly retain around 60% of our members each year.
- LAVic sends emails, text messages, TeamApp notifications to members from the previous two-seasons.
- Old fashioned letter drop?
- Call / Email members directly?





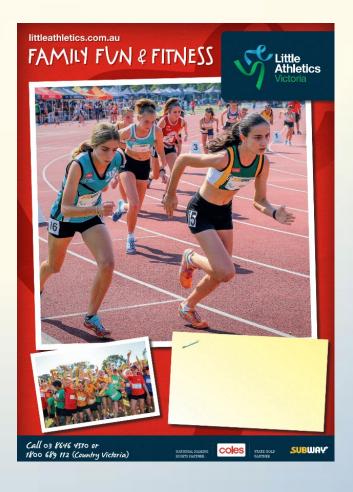
Little

Athletics /ictoria



### #6 – Flyers / Posters / Signage

- Create your own branded material.
- Think of a consistent message that is applied across all material.
- Put these materials everywhere: sponsors, community boards, schools, mailboxes etc.





#### **Special Mentions**

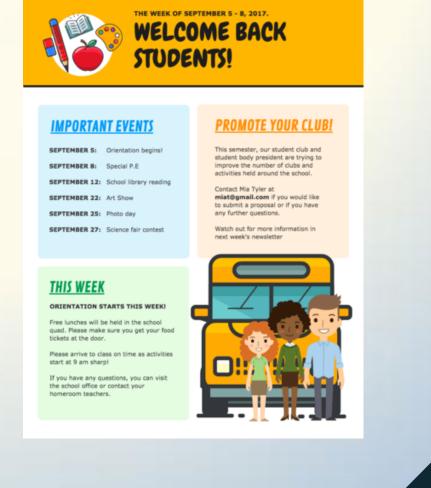


25<sup>th</sup> – Cinema Advertising
24<sup>th</sup> – School Athletics Carnivals
23<sup>rd</sup> – Word of Mouth
22<sup>nd</sup> – Physical School Program
21<sup>st</sup> - Merchandise



### **#5 – Local School Newsletter**

- Do you have a committee member or a member of your Centre who teaches/works at a local school?
- Centre branded material in the digital newsletter.
- Provide material to the school in the exact format they require (digital image, photo, text etc.)



Find more information and resources on ourCentre https://ourcentre.com.au

87%



### #4 – Post Regularly to Social Media



#### List of Content Formats -

- How-to's •
- Charts/Graphs ٠
- Email Newsletters •
- Giveaways •
- FAQs •
- **Q&A** Session •
- Webinar •
- Guides •
- "Day in the Life of" Post
- Podcasts

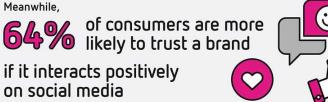


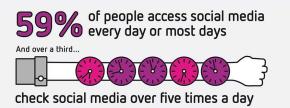
- Interview
- Meme
- Vlog
- Video
- Surveys
- Much, much more

if it interacts positively

on social media

Meanwhile,

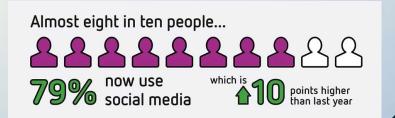






#### When we socially network

| 71% | In the evening                |  |
|-----|-------------------------------|--|
| 57% | First thing in the morning    |  |
| 47% | Lunchtime                     |  |
| 47% | Breaks                        |  |
| 39% | Last thing before I go to bed |  |
| 21% | During work                   |  |
| 18% | Commuting                     |  |

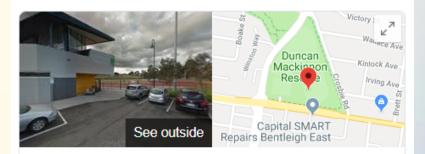




#### **Special Mentions**



20<sup>th</sup> – Promotion through local Coles Store 19<sup>th</sup> – Media Releases 18<sup>th</sup> – Shopping Centre Promotion 17<sup>th</sup> – Local Radio Stations 16<sup>th</sup> – Google Business Listing



#### **Caulfield Little Athletics**

Website Directions Save

Athletic club in Murrumbeena, Victoria

Address: Cnr North and Murrumbeena Rd Duncan Mackinnon Reserve, Murrumbeena VIC 3163

Phone: 0439 347 291

Suggest an edit

Add missing information

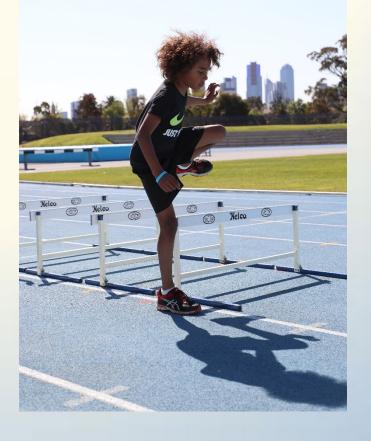
Add business hours

Know this place? Answer quick questions

## #3 – Come & Try Day(s)

- Host a Come & Try Day for new members.
- Clearly identify these days from new members to give a clear focus.
- Focus on short, sharp drills.
- Ensure opportunities for parents use it as a time to teach them about how to officiate events.





93%

### #2 – Key Details on Digital Platforms

- Ensure key details on your digital platforms are up-to-date.
- Search your Centre on Google and look at everything that comes up. You'll be surprised at the different websites that are showing your Centre's details.
- Don't turn potential members away before being able to get in contact.

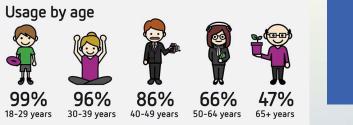
| ~               |  |  | i v                   |
|-----------------|--|--|-----------------------|
|                 | FIND US  |  |                       |
| I.GON LITTLE AT | Harold Preston Reserve, Davidson<br>Street<br>Traralgon, Victoria<br>Get Directions                            |  | Firmin Stree          |
| aralgon Little  | 💮 m.me/traralgoniac 0  | Davidson Street - Davidson Street  |                       |
| letics Centre   | 🗞 Call 0448 525 865  | ralgon Greet   | Davidson Street       |
| aralgonlac      | Gordon Street  | ary su   | Pe                    |
| me              | S Manua  |  | erk                   |
| out             | BUSINESS INFO  | STORY  |                       |
| otos            | Founded in 1966  | and the second s |                       |
| ents            | ADDITIONAL CONTACT DETAILS   | A A ALA  | A. 1999               |
| eos             | Itraralgon@lavic.com.au  | And And And And  | A. Contain            |
| sts             | the http://www.tlac.com.au   |  |                       |
| Community       | MORE INFO  | A little bit about T.L.A.C.  | and the second second |
|                 | Affiliation<br>Little Athletics Victoria   | Little Athletics is a family involved<br>between the ages of 5 and 15.   | sport for children    |
|                 | About<br>Little Athletics is a family involved sport for children between<br>the ages of 5 and 15.             | The children perform in 5 different eve<br>including: running (sprints, hurdles), ju<br>jump, long jump, triple jump), throwin   | s), jumping (high     |
|                 | Impressum<br>Family, Fun & Fitness!  | discus, javelin) and walking (race w   | -                     |
|                 | <ol> <li>Little Athletics is a family involved sport for children between<br/>the ages of 5 and 15.</li> </ol> | We run a weekly Saturday program<br>and March.   | i between October     |
|                 | The children perform in 5 different events each week<br>including: running See more                            | W<br>See more  |                       |
|                 |  |  |                       |



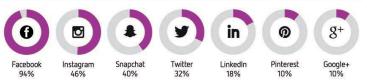
**Little** Athletics Victoria

#### #1 – Facebook Page

- Facebook is the largest social network on the planet.
- Pages vs Groups (or both...)
- Service to pass on information
- Organic Reach



#### Social networking sites used this year





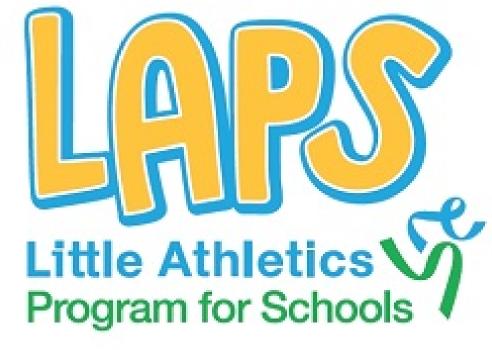


https://ourcentre.com.au



# Little Athletics in Primary Schools (LAPS)

Taylah Perry



http://www.lavic.com.au/Education-Training/Schools



#### **Any Questions?**

#### Thanks